

SERVICE AGREEMENT

Date

Full Name

Contact Number

E-Mail

Billing Address

Last 4 digits of the card to be used

Card's Zip Code

SERVICES AGREEMENT

This Services Agreement ("Agreement") is made effective as of by and between , located at [Zip Code](#) ("Recipient"), and Inter Solutions Assistance LLC, located at Tomball Texas ("Provider").

1. DESCRIPTION OF SERVICES. Beginning on , Provider agrees to perform the following services for Recipient (collectively, the "Services"):

Provision of virtual assistant and concierge services, including but not limited to:

- Assisting with management of utility services
- Providing technical support
- Upgrading internet and telecommunications services
- Identifying local and state subsidies
- Processing address changes and utility relocations
- Activating new utility services
- Facilitating the contracting of new residential internet, cable TV, telephone, and mobile telephony services
- Canceling utility services
- Assisting with payment agreements
- Researching new services and applying for special promotions
- Providing professional and technical advice
- Helping to qualify for special government and state programs

2. PAYMENT. Recipient shall pay Provider a total amount of \$149.99 upon execution of this Agreement. The preferred payment method is credit or debit card

3. REFUND POLICY. Recipient may request a refund within three (3) business days following the date of payment. To initiate a refund, Recipient must submit a written request to Provider within this period. Provider will review the request and, if approved, process the refund within ten (10) business days. Refunds will be issued via the same method as the original payment. After the three-day period, all payments are non-refundable.

4. DURATION OF THE AGREEMENT AND TERMINATION. This Agreement shall remain in effect from the date of signature by the Recipient until the completion of the services outlined in this document. The formal termination of the Agreement will occur once the Recipient signs a satisfaction form confirming that the services have been delivered and fulfilled satisfactorily.

The date of the signed satisfaction form will be considered the official termination date of this Agreement. Until that date, the Provider's obligations to the Recipient under this Agreement will remain in full force.

If the Recipient does not sign the satisfaction form within a reasonable period after receiving the services, it will be deemed that the services were delivered satisfactorily, unless the Recipient provides written notice to the Provider within seven (7) days following the delivery of the services.

5. CONFIDENTIALITY. Provider agrees not to disclose, use, or communicate any information that is proprietary to Recipient, either during or after the term of this Agreement. This provision shall continue to be effective after the termination of this Agreement. Any waiver by Recipient of these confidentiality obligations must be in writing and shall apply only to specific information and specific third parties.

6. WARRANTY. Provider shall perform the Services in a timely and professional manner, using knowledge and recommendations that meet generally accepted standards in Provider's industry. Provider warrants that the Services will be performed with due care and skill.

7. DEFAULT. The following events shall constitute a material default under this Agreement:

- Failure to make a required payment when due
- Insolvency or bankruptcy of either party
- Subjection of either party's property to any levy or seizure
- Failure to perform the Services in the time and manner provided for in this Agreement

8. ATTORNEYS' FEES AND COLLECTION COSTS. In the event of a dispute arising from this Agreement, the prevailing party shall be entitled to recover all costs and expenses incurred, including reasonable attorney's fees.

9. REMEDIES. If a party defaults by failing to substantially perform any provision of this Agreement, the other party may terminate the Agreement by providing written notice of the default. The defaulting party shall have seven (7) days from the effective date of such notice to cure the default. Failure to cure the default within this time period shall result in automatic termination of this Agreement.

10. FORCE MAJEURE. If performance of this Agreement is prevented by causes beyond either party's reasonable control ("Force Majeure"), the affected party's obligations are suspended to the extent



11. DISPUTE RESOLUTION. The parties agree to attempt to resolve any disputes arising out of this Agreement through friendly negotiations. If unresolved within thirty (30) days, disputes shall be settled by binding arbitration under the rules of the American Arbitration Association.

12. ENTIRE AGREEMENT. This Agreement constitutes the entire agreement between the parties and supersedes all prior agreements or understandings, whether written or oral.

13. SEVERABILITY. If any provision of this Agreement is held to be invalid or unenforceable, the remaining provisions shall remain in full force and effect.

14. AMENDMENT. This Agreement may be modified or amended only by a written agreement signed by both parties.

15. GOVERNING LAW. This Agreement shall be governed by and construed in accordance with the laws of the State of Florida.

16. NOTICE. Any notice required under this Agreement shall be deemed sufficient if delivered in person or sent by certified mail to the addresses provided herein.

17. WAIVER OF CONTRACTUAL RIGHT. The failure of either party to enforce any provision of this Agreement shall not be construed as a waiver of that provision or the right to enforce it.

18. ATTORNEY'S FEES TO PREVAILING PARTY. In any action arising under this Agreement, the prevailing party shall be awarded reasonable attorney's fees and costs.

19. CONSTRUCTION AND INTERPRETATION. This Agreement shall be deemed to have been drafted by both parties and shall not be construed against either party.

20. ASSIGNMENT. Neither party may assign this Agreement without the prior written consent of the other party.

21. PAYMENT DISPUTES. If Recipient disputes any charge, they must notify Provider within seven (7) days from the date of the transaction. Both parties agree to work in good faith to resolve any disputes. Charges not disputed within this period will be deemed accepted.

22. PAYMENT METHODS. Payment shall be made to Provider via an approved payment card or by any other payment method determined by Provider, with a preference for Zelle payments.

23. AUTHORIZATION FOR THIRD-PARTY REPRESENTATION AND DATA HANDLING. Recipient hereby authorizes Provider to act as Recipient's agent in dealings with utility service providers, including but not limited to electricity, gas, water, internet, mobile telephony, and cable TV companies. This authorization permits Provider to perform tasks such as service activation, cancellation, upgrades, and other related activities on Recipient's behalf.

Recipient acknowledges that, for the purpose of executing these tasks, it may be necessary to share sensitive personal information with Provider. Recipient consents to the collection, use, and disclosure of such information solely for the execution of the authorized services. Provider commits to implementing and maintaining stringent data protection policies in compliance with applicable federal and TEXAS state 3

This authorization shall remain in effect for the duration of this Agreement unless revoked in writing by Recipient. Provider agrees to cease acting on Recipient's behalf upon receipt of such revocation.

24. AUTHORIZATIONS FOR CREDIT O DEBIT CARD USAGE.

-Cardholder Name:

-Card Number: ****_****_****_

Billing Zip code:

You authorize [] to charge your debit/credit card for the payment of goods, services, or fees associated with your account. Charges will be processed in accordance with the payment terms you have agreed upon with the Company.

Payment Disputes

If you dispute any charge made to your Card, you must notify the Company within [7] days from the date of the transaction. You agree to work in good faith with the Company to resolve any disputes or discrepancies. Any charge not disputed within this period will be deemed accepted.

IN WITNESS WHERE OF, the parties have executed this Agreement as of the date first above written.

SERVICE PROVIDER:

RECIPIENT:

Date: ,

RECIPIENT SIGN

SIGN

TITLE	SERVICE AGREEMENT
DOCUMENT ID	251267227736057 4 COMPLETED America/New
DOCUMENT PAGES	York
STATUS	
TIME ZONE	

DOCUMENT HISTORY



Signed

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